

## **CUSTOMER SUPPORT PORTAL**

One Place Stop - 360<sup>o</sup> Customer Support

CSP will bring your business closer to your customers and enhance your distributor relationships. Main features include parts online - search and ordering system, warranty online, product registration, training portal and more.





## PARTS@WARRANTY\* smart online solutions





**SEARCH & ORDER SYSTEM** 



Parts OnLine will bring your business closer to your customers and enhance your distributor relationships.



Transfer your interactive catalogues online so that your dealers can view and quickly identify needed parts.



Parts OnLine - Elevate your profit! Companies that use the Parts OnLine system are more efficient.



Become a major player in the industry for fraction of the implementation costs and low monthly payments.

Parts Online is the one true integrated online parts support system that can help small to medium sized OEMs perform like the well established market leaders.











Main features for customers are Product registration & Warranty claims WRPO, post-warranty processing ...



Covers from the moment the product leaves the factory and throughout the complete product lifecycle.



Comprehensive dashboards provide real-time snapshot of the current status and statistical data.



Become leader in the industry for fraction of the implementation costs and low monthly payments.

Warranty Online is a foundation for online product support, equipment management, technical services. It provides dealers with access to OEM business systems for direct, error-free communication and information exchange.





